2019/20 Actual	Service	Base Budget 2020/21	Base Budget 2021/22	Variance Base to Base
£		£	£	£
(132,645)	Industrial Estates	(119,083)	(150,076)	(30,993)
100	Surveyors Allotments	2,950	2,950	0
(12,024)	Handy Man	(10,665)	0	10,665
(35,577)	Parklands	(29,288)	(29,732)	(444)
353,785	Revenue Services	280,607	259,092	(21,515)
72,475	Benefits Subsidy	253,801	0	(253,801)
63,920	Discretionary Payments	0	0	0
543,659	Non Distributed Costs	260,290	262,174	1,884
361,910	Administration Buildings Svs	265,314	260,561	(4,753)
717,898	Property Services	612,794	678,826	66,032
122,895	Head Of Finance & Assets	109,836	112,372	2,536
466,126	Corporate Finance	446,119	427,987	(18,132)
199,911	Insurance & Risk Management	199,054	200,357	1,303
76,699	Internal Audit	75,000	70,000	(5,000)
32,469	Playgrounds	57,110	57,414	304
6,443	Community Centres	9,893	9,978	85
590,549	Public Conveniences	584,946	553,239	(31,707)
(5,257)	Investment Properties	(64,066)	(99,391)	(35,325)
77,857	Central Costs	87,650	96,965	9,315
447,424	Corporate & Democratic Core	479,697	485,679	5,982
3,948,617	Total Net Costs	3,501,959	3,198,395	(303,564)
(543,659)	IAS 19 Adjustment	(260,290)	(262,174)	(1,884)
0	Gross Direct Costs - Refcus	100,000	0	(100,000)
(214,484)	Capital Charges	351,856	173,473	(178,383)
3,643,014	Support Service Charges in	2,745,400	3,009,070	263,670
(3,939,540)	Support Service Recharges out	(2,555,822)	(2,613,883)	(58,061)
2,893,948	Total Net Cost of Service	3,883,103	3,504,881	(378,222)

Service Area	Base Budget 2020/21	Base Budget 2021/22	Movement	Explanation for Movement
	£	£	£	
Industrial Estates				
Gross Direct Costs	15,517	31,734	,	Costs for new industrial unit at Hornbeam Road.
Capital Charges	46,240			Depreciation.
Gross Direct Income	(134,600)			Rental income and service charges for new units.
Support Service Charges	46,230	51,640	5,410	Higher recharge from Property Services to reflect changes in staffing allocations and higher costs within
	(26,613)	(82,524)	(55,911)	_the service.
Surveyors Allotments				
Gross Direct Costs	3,000	3,000	C) No Major Variances.
Gross Direct Income	(50)	(50)) No Major Variances.
Support Service Charges	12,070	. ,) No Major Variances.
	15,020		2,500	
	10,020	,020	2,000	
Handy Man				
Gross Direct Costs	44,065	0		Budgets transferred to Property Services.
Capital Charges	0	0		Budgets transferred to Property Services.
Gross Direct Income	(54,730)	0		Budgets transferred to Property Services.
Support Service Charges	60,970			Budgets transferred to Property Services.
	50,305	0	(50,305)	
Parklands				
Gross Direct Costs	34,767	34,768		No Major Variances.
Capital Charges	432			No Major Variances.
Gross Direct Income	(64,055)	(, ,) No Major Variances.
Support Service Charges	32,560	40,390	7,030	 Higher recharge from Property Services to reflect changes in staffing allocations and higher costs within the service.
	3,704	10,658	6,954	-
December 0 miles				
Revenue Services	700 540	700.000		COD CEO Employed inflation (CO4 COO) New requiring
Gross Direct Costs	723,518	702,003	(21,515)	£28,653 Employee inflation. (£84,603) Non recurring funded posts in 2020/21. £42,653 Apprentice posts in 2021/22. (£8,829) Movement in pension costs including pension deficit funding,
Gross Direct Income Support Service Charges	(442,911) 383,980	(442,911) 444,750		 No Major Variances. Higher recharges of £8,830 from Postal & Scanning, £33,720 from Customer Services, £19,250 from IT and Digital Transformation. Lower recharges of (£5,300) from Internal Audit and (£6,440) from Admin Buildings. The
	664 597	702 942	20.255	balance consists of minor variances.
	664,587	703,842	39,255	
Benefits Subsidy				
-	24 070 045	24 256 444	(700 504)	(\$722.504) Reduced Post Allowance eveneditive here d
Gross Direct Costs	21,979,945	21,256,441	(723,504)	 (£723,504) Reduced Rent Allowance expenditure based on 2020/21 mid year forecast.
Gross Direct Income	(21,726,144)	(21,256,441)	469,703	8 £723,504 Reduced Subsidy claimed from Department for Works and Pensions (DWP). (£253,801) Non recurring budget for settlement of 2017/18 audited subsidy claim.
	253,801	0	(253,801)	5
Discretionary Payments				
Gross Direct Costs	0	0	C) No Major Variances.
Support Service Charges	3,820) Lower recharge from Creditors.
Support Service Charges	3,820	0	(3,820)	
	3,020	U	(3,020)	,
Non Distributed Costs				
Gross Direct Costs	260,290	262,174		No Major Variances.
IAS 19 Adjustment	(260,290)	(262,174)	(1,884)	No Major Variances.
	0	0	C	

Service Area	Base Budget 2020/21	Base Budget 2021/22	Movement	Explanation for Movement
Administration Buildings Svs	£	£	£	
Gross Direct Costs	609,472	546,517	(62,955)	(£31,713) Budgets transferred to Property Services; (including staffing costs); (£29,192) Internal service charge adjustments due to changes in floor area apportionments.
Capital Charges Gross Direct Income	75,862 (344,158)	(24,159) (285,956)	,	Depreciation. The majority of this variance relates to lower service charges resulting from the transfer of grounds maintenance costs together with lower rental income at Fakenham Connect.
Support Service Charges	133,330	150,620	17,290	Higher recharges from Property Services to reflect changes in staffing allocations and higher costs within the service.
Support Service Recharges	(414,847)	(285,016)	129,831	Reduced recharges reflecting lower service costs.
	59,659	102,006	42,347	-
Property Services Gross Direct Costs	622,794	688,826	66,032	£27,031 Pay award; £55,150 Staffing costs (including transfers from the Handyman budgets); £5,771 Pension Fund Adjustments; (£22,000) One-off funding for professional fees.
Gross Direct Income Capital Charges	(10,000) 3,002	(10,000) 31,825		No Major Variances. £23,823 Depreciation. £5,000 Intangible Amortisation.
Support Service Charges	277,210	285,060	7,850	Lower recharges of (£36,120) from Legal, (£4,030) from Admin Buildings, (£4,530) from Insurance offset by higher recharges of £31,950 from IT and Digital Transformation. The balance consists of minor variances.
Support Service Recharges	(893,006)	(995,711)	(102,705)	Increased recharges reflecting higher service costs.
	0	0	0	-
Head Of Finance & Assets				
Gross Direct Costs	109,836	112,372	2,536	Employee inflation.
Support Service Charges	10,010		310	No Major Variances.
Support Service Recharges	(119,846)	(122,692)		Increased recharges reflecting higher service costs.
	0	0	0	
Corporate Finance				
Gross Direct Costs	446,119	427,987	,	£8,965 Employee inflation. (£28,806) Employee savings (£4,602) Pension deficit funding.
Capital Charges	400 540	16,145	-	Intangible Amortisation.
Support Service Charges	132,510	190,870	58,360	Higher recharges of £8,890 from IT, £30,640 from Digital Transformation, £19,380 from Internal Audit reflecting the Audit Plan. Lower recharge of (£5,290) from Admin Buildings reflecting lower service costs.
Support Service Recharges	(578,629)	(635,002)	(56,373)	Increased recharges reflecting higher service costs.
· · · · · · · · · · · · · · · · · · ·	0	0	Ó	
Insurance & Rick Manacomo	at			
Insurance & Risk Managemer Gross Direct Costs	199,704	201,007	1.303	No Major Variance
Gross Direct Income	(650)	(650)		No Major Variance
Support Service Charges	15,630	12,740		(£4,240) - Lower Internal Audit recharges reflecting the Audit Plan.
Support Service Recharges	(214,684)	(213,097)		Lower recharges reflecting reduced service costs.
	0	0	0	

Service Area	Base Budget 2020/21	Base Budget 2021/22	Movement	Explanation for Movement
	£	£	£	
Internal Audit				
Gross Direct Costs	75,000	70,000	(5,000)) (£5,000) - Lower number of audit days.
Support Service Charges	6,290) No Major Variance
Support Service Recharges	(81,290)	(77,040)		Lower recharges reflecting reduced service costs.
	0	0	C	
Playgrounds				
Gross Direct Costs	57,110	57,414	304	No Major Variances.
Support Service Charges	37,740	42,150	4,410	 Higher recharge from Property Services to reflect changes in staffing allocations and higher costs within the service.
	94,850	99,564	4,714	ī
Community Centres	0.000	0.070		
Gross Direct Costs	9,893			5 No Major Variances.
Support Service Charges	8,650	12,260	3,610	 Higher recharge from Property Services to reflect changes in staffing allocations and higher costs within the service.
	18,543	22,238	3,695	ī
Public Conveniences				
Gross Direct Costs	586,309	554,602	(31,707)	(£36,815) Transitional Relief given on Business Rates at some of the sites. £5,040 Higher internal recharges.
Capital Charges	179,646	58,767	(120,879)	Depreciation.
Support Service Charges	88,840	111,960	23,120	Higher recharge from Property Services to reflect changes in staffing allocations and higher costs within the service.
Gross Direct Income	(1,363)	(1,363)	C) No Major Variances.
	853,432	723,966	(129,466)	5
Investment Properties				
Gross Direct Costs	146,039			No Major Variances.
Capital Charges Gross Direct Income	46,674 (210,105)) Depreciation.) (£15,000) Additional rental income; (£20,540) Additional
Cross Direct income	(210,103)	(243,743)	(55,050)	service charges.
Support Service Charges	154,140	187,720	33,580	£25,930 Higher recharge from Property Services to reflect changes in staffing allocations and higher costs within the service and £6,690 from Legal reflecting the allocation of more officer time.
	136,748	163,312	26,564	
Central Costs	,	,	_0,00	
Gross Direct Costs	87,650	96,965	9,315	5 £3,549 - Staff costs transferred from other areas. £4,991 - Pay award
Support Service Charges	165,870	188,360	22,490	 (£4,220) - Lower recharge from Customer Services reflecting less officer time. £13,160 - Higher charge from Fakenham Connect reflecting higher costs within the service. £11,210 - Higher Internal Audit costs reflecting the audit plan.
Support Service Recharges	(253,520)	(285,325)	(31.805)	Increased recharges reflecting higher service costs.
	0		(<u>,,,,,</u> ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Corporate & Democratic Cor				
Gross Direct Costs	479,697	485,679	5,982	 £8,249 - Staff costs transferred from other areas. £2,910 Subscription to Rural Services Network. (£5,720) - Lower bank charges.
Gross Direct Costs - Refcus	100,000	0	(100.000)	No refcus in 21/22
Support Service Charges	1,175,550) See Note A Below:
-	1,755,247		(10,948)	-
Note A: £17,410 - Higher rech	narge from Enviro	nmental Health.	this is due to hi	gher service costs. £17,420 - Higher recharge from

Note A : £17,410 - Higher recharge from Environmental Health. this is due to higher service costs. £17,420 - Higher recharge from Human Resources as a result of more officer time. (£13,520) - Lower recharge from Admin Buildings due to lower costs within the service. £34,510 - Higher recharge from Property Services as a result of increased officer time. £26,140 - Higher recharge from Accountancy as a result of higher service costs. (£51,440) - Lower recharge from Digital Transformation as a result of reduced service costs. £20,810 -Higher recharge from Corporate Leadership Team resulting from higher service costs. £29,680 - Higher recharge from Legal Services reflecting more officer time.

Total Finance & Assets

3,883,103 3,504,881 (378,222)